Dear Patients,

Our office has always followed strict infection control standards and to keep us all protected during this pandemic and in the future, we have updated our protocols:

Prior to your appointment, you will be asked to fill out a "COVID-19-Pandemic Dental Risk Consent Form" and a "COVID-19 Patient Pre-Screening" form. Note that the COVID-19 Patient Pre-Screening form is to be filled out no earlier than the day before your appointment.

When you arrive for your appointment please call us and we will inform you if we are ready for you to enter our office. If you do not have a phone, you are welcome to knock on our front door and we will let you know when we are ready to see you.

We ask that all patients wear a mask/face covering when entering the office.

When you enter the office, your temperature will be taken, and you will be asked to wash/disinfect your hands. At that time, you will be asked to fill out the in-office screening form again. You will then be escorted directly to the operatory.

Only patients will be allowed to come to the office. We kindly ask that accompanying family members wait outside our office or in the car, except for minors or those requiring accommodation, where we may ask you to wait in the reception area.

At the start of every dental procedure, we will provide you with a 1.5% Hydrogen Peroxide disinfecting rinse to be swished for 30-60 seconds.

We will be wearing more protective gear such as masks, face shields, gowns, head caps. Rest assured, all these procedures are designed to create the safest environment for you, other patients, and our staff.

After completion of treatment you will be required to wear your mask again and will be escorted to the administration desk for any necessary billing/appointment scheduling.

You will be asked to wash/disinfect your hands before leaving our office.

If you develop any Covid-19 symptoms 0 - 14 days after your appointment, please contact our office and inform the administrative staff.

Sincerely,
The Staff at Colonnade Dental